

**Fountain Inn  Natural Gas**  
**Blue Flame Appliance Center of Fountain Inn**

**APPLICATION AND AGREEMENT FOR GAS SERVICE**

100 S. Weston St, Fountain Inn, SC 29644  
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ACCOUNT NUMBER \_\_\_\_\_  
(FOR OFFICE USE ONLY)

ROUTE NUMBER \_\_\_\_\_  
(FOR OFFICE USE ONLY)

Name of Builder: \_\_\_\_\_

Service Address: \_\_\_\_\_

Lot number: \_\_\_\_\_

Subdivision: \_\_\_\_\_

County: \_\_\_\_\_

Billing Address: \_\_\_\_\_  
\_\_\_\_\_

Ebill \_\_\_\_\_ Ebill Email: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Phone Number \_\_\_\_\_

Contact Email: \_\_\_\_\_

Federal Tax ID#: \_\_\_\_\_

Onsite Contact: \_\_\_\_\_ Phone Number \_\_\_\_\_

Billing Contact: \_\_\_\_\_ Phone Number \_\_\_\_\_

**Natural Gas Equipment being installed:**

Gas Heat _____	Gas Range _____	Gas Grill _____
Gas Water Heater _____	Gas Logs _____	Gas Dryer _____
Tank-less Water Heater _____	Gas Lights _____	Pool Heater _____
Generator _____	Gas Assisted Heat Pump _____	Other (please indicate) _____

Please indicate the number of each type of equipment.  
Approximate Distance from street to meter location (measured in feet) \_\_\_\_\_  
TOTAL BTU LOAD (cubic ft/hr) \_\_\_\_\_  
DELIVERY PRESSURE NEEDED:  2lb meter set  7" meter set  5lb meter set

The Department of Transportation (DOT), under Title 49 Part 192.381, enacted new standards for residential gas service line installation to include and Excess Flow Valve on each new residence at services operating at pressures over 10 PSI. The objective of the Excess Flow Valve, also known as the EFV, is to reduce gas flow at such times the service line is damaged and the accidental release of natural gas is imminent. There is a \$50.00 charge for the valve.

I certify that all of the above information is complete and accurate. I further understand that providing false information may result in denial or termination of natural gas service. I hereby give my permission to examine my past payment history if deemed necessary by Fountain Inn Natural Gas System.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **BUILDERS RULES AND REGULATIONS**

The applicant agrees to pay a two hundred dollar (\$200.00) service fee (which includes a required \$50.00 Excess Flow Valve charge) payable upon establishing an account and is levied upon each gas customer identified by account and meter number. This fee obligates the applicant to observe all current rules and regulations and possibly those altered by the said city relative to gas service, including the time, method and manner of installing and maintaining equipment, payment of bills, discontinuance of service, etc.

1. **Payments:** Payment is due at the Fountain Inn Natural Gas office before 5:00 p.m. on the due date indicated. The due date on the statement is for the current bill only and does not apply to any previous billing amounts. Previous amounts that have not been paid are past due (in arrears) and gas service is subject to disconnection. Postal delays do not waive responsibility for timely payments.
2. **Facility Charge:** Fountain Inn Natural Gas includes a \$8.00 Facility Charge for each account a customer has established regardless of usage amount per month.
3. **Return Check Procedures:**
  - a. The customer must pay the returned check amount plus a \$35.00 NSF fee by cash, credit or money order.
  - b. If a customer has two returned checks within one year, the customer will not be allowed to pay by check for one year following the last returned check date. The customer will be required to pay by cash, credit card or money order for one year following the last returned check date. After a one year period, the customer will be allowed to re-establish payment by check.
4. **Late Fees:** A fee of \$3.00 or 5%, whichever is greater, will be added to any account that is not paid in full by the due date of the bill.
5. **Disconnection due to Non-Payment:** An account is subject to disconnect if any of the following apply.
  - a. Non-Payment of gas bill(s). To avoid a delinquent fee, the entire bill (including past due amounts) must be paid by 8 a.m. the morning of the scheduled disconnect date.
  - b. A summer-off is requested, but a balance remains on the account.
  - c. The customer moves and does not notify Fountain Inn Natural Gas for a final billing. The account shall be finalized and considered off due to non-payment. The customer is responsible for any usage incurred until meter is locked.
  - d. Failure to comply with written payment arrangements between customer and Fountain Inn Natural Gas.
  - e. A returned check and NSF charges are not paid in full after notification.
6. **Delinquent Account Fee:**

Delinquent accounts not paid by closing on the business day prior to the cut off date will be assessed an \$85 delinquent fee regardless of cut-off status.

If service is off for non-payment and not reconnected within one (1) month's time, a \$60.00 penalty will be added to the outstanding balance each month until the account is paid in full or finalized. If an account that is off for non-payment is finalized, and the customer wishes to reinstate service, a new account must be set up and a security deposit, reconnection fee, and any outstanding balance must be paid. The \$85 delinquent fee must be paid whether or not the service is actually disconnected.
7. **Collections:** Fountain Inn Natural Gas has the right, through the South Carolina Setoff Debt Collection Act (SCSDCA), to collect payments due to non-payment through an offset of the customer's state income tax refund. Should it be necessary for Fountain Inn Natural Gas to pursue debts owed by the customer through the SCSDCA, the customer agrees to pay all fees incurred through the Setoff Debt process (including fees associated with the Department of Revenue, South Carolina Association of Counties, Municipal Association of South Carolina and Fountain Inn Natural Gas). Should Fountain Inn Natural Gas deem it appropriate to pursue debts through means other than the SCSDCA, the customer agrees to pay all fees associated with the selected method of collection.
8. **Service line and Meter Installation:** Fountain Inn Natural Gas shall install the necessary meters and regulators for the furnishing of gas service. If the requested service line reaches beyond 300 feet, it will be the discretion of Fountain Inn Natural Gas whether to install. If approved, there will be a \$2.00 per foot charge for any length over the first 300 feet.
9. **Right of Way:** Fountain Inn Natural Gas shall have the right to enter the premises at any reasonable time and without notice for the purpose of servicing its' equipment, reading of meters, discontinuation of service, removing gas pipe and meters for any other reason necessary and incidental to the conduct of its business as a gas distributor.
10. **Line marking:** While Fountain Inn Natural Gas System is responsible for locating publicly owned underground utility lines— telephone, cable TV and electrical—the customer is responsible for identifying all underground objects that might be damaged in the process of installation. Underground objects are, but not limited to: **septic tanks, drain fields, sewer lines, water lines, irrigation lines and electrical lines not owned by a power company.**

The customer will physically mark any underground objects within (+) or (-) 30 inches, using paint, flags or stakes. If underground objects are not adequately marked, the customer will assume full responsibility for any damage to underground objects. In areas with trees, Fountain Inn Natural Gas System will not be held responsible for root damage and/or the overall health of any tree.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_ Printed name \_\_\_\_\_