



**APPLICATION AND AGREEMENT FOR GAS SERVICE**

100 S. Weston St, Fountain Inn, SC 29644

Phone: 864-862-0042 Fax: 864-862-7334

[www.fountaininn.org](http://www.fountaininn.org)

[fing@fountaininn.org](mailto:fing@fountaininn.org)

Account Number \_\_\_\_\_  
(For Office Use Only)

Read Sequence Number \_\_\_\_\_  
(Routing Number) (For Office Use Only)

Builder: \_\_\_\_\_

Service Address: \_\_\_\_\_

Lot Number: \_\_\_\_\_ Subdivision: \_\_\_\_\_ County: \_\_\_\_\_

Billing Address: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Would you like to have your bills sent via email? \_\_\_\_\_

If so, please provide email address for bills \_\_\_\_\_

Onsite Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Billing Contact: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Natural Gas Equipment being installed:

Gas Heat _____	Gas Range _____	Gas Grill _____
Tank-less Water Heater _____	Gas Logs _____	Gas Dryer _____
Gas Water Heater (Tank) _____	Gas Lights _____	Pool Heater _____
Generator _____	Gas Assisted Heat Pump _____	Other _____

(indicate)

Total BTU Load (cubic ft/hr.) \_\_\_\_\_

Delivery Pressure Needed:  7in. meter set  2lb meter set  5lb meter set

The Department of Transportation (DOT), under Title 49, Part 192.381, enacted new standards for residential gas service line installation to include an Excess flow valve on each new residence at services operating at pressures over 10 PSI. The objective of the Excess flow valve, also known as the EFV, is to reduce gas flow at such times the service line is damaged, and the accidental release of natural gas is imminent.

I certify that all the above information is complete and accurate. I further understand that providing false information may resulting denial or termination of natural gas service.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## SERVICE RULES AND POLICIES

The applicant agrees to pay a two-hundred-dollar (\$200.00) service fee payable upon establishing an account and is levied upon each gas customer identified by account and meter number. This fee obliges the applicant to comply with all current and future regulations set by the City regarding gas service, including installation, maintenance, payment, and service discontinuation.

Payments are due at the Fountain Inn Natural Gas office by closing on the specified due date. The due date applies only to the current bill, and previous amounts are considered delinquent, subject to service disconnection. Postal delays do not excuse late payments. Statements include a facility fee for each account, regardless of usage.

**Late Fees:** A late fee of \$3 or 5% (whichever is greater) will apply to overdue accounts.

**Return Check Procedure:** A \$35 NSF fee will be charged for returned checks. Customers must pay returned checks with cash, credit card, or money order. If a customer has two returned checks within a year, checks will not be accepted for one year.

**Third-Party Payments:** Fountain Inn Natural Gas is not responsible for third-party payment transactions. Payments made by other sites are not guaranteed. Customers are responsible for any fees charged by third parties, and late payments will incur penalties.

**Delinquent Account Fee:** Accounts with a past due balance that is unpaid by the close of the business day prior to the cutoff date will incur an \$85 delinquent fee. If the gas service is off for non-payment and not reconnected by August of the same year, the account will be finalized and sent for collection.

**Disconnection for Non-Payment:** An account is classified as off for non-payment if:

- Gas is disconnected due to unpaid bills.
- The customer moves without finalizing the account, remaining liable for usage until a final request is made.
- The customer fails to comply with payment arrangements.
- Returned checks and fees remain unpaid after notification.

**Set-Off Debt Collection:** Fountain Inn Natural Gas may collect amounts owed through the South Carolina Set-off Debt Collection Act, including fees incurred during this process. If pursuing collection through other means, the applicant agrees to pay associated costs.

**Tampering Fee:** A \$200 tampering fee will apply if a meter is altered, with potential criminal charges.

**Right of Access and Maintenance:** Fountain Inn Natural Gas reserves the right to enter properties at reasonable times for service, meter readings, or other essential business activities. Customers are responsible for ensuring that the gas meter is accessible. In emergencies, FING may need to remove at property owner's expense any temporary or permanent structures covering its gas facilities to address the situation promptly. Fountain Inn Natural Gas reserves the right to refuse service if necessary.

Before we can activate gas service at your location, we must receive a certificate of inspection and testing verifying that your gas system complies with all applicable local codes. If no local code applies, the system must meet the minimum standards outlined in the latest edition of the International Fuel Gas Code. This certificate may be provided by your contractor or the local inspecting authority.

\_\_\_\_\_  
Applicant Signature  
Rev. May 2025

\_\_\_\_\_  
Co-Applicant Signature

\_\_\_\_\_  
Date